



## **General terms and conditions**

### **Article 1 - Obligations of the driving school**

1.1 The student receives theoretical and/or practical training from a driving instructor who meets the requirements as stated in the Wet Rijonderricht Motorrijtuigen. The instructor is obligated to be in possession of a valid driving instructor's card.

1.2 During the driving test, the student principally uses the same car that was used during the driving lessons. In case of force majeure, however, the driving test will be carried out in a replacement car.

1.3 If lessons have to be cancelled due to e.g. illness of the driving instructor, accidents, bad weather, etc., the student will be duly informed and the appointment will be rescheduled. In this case, it is not possible for the student to claim a compensation or tuition refund.

### **Article 2 - Obligations of the student**

2.1. In order to be allowed to take driving lessons, students must be aged 16,5 or older. Furthermore, students are required to always carry valid identification with them during the driving lessons.

2.2. The student is to be on time for the driving lesson, and on the location as agreed. In case of the student being late, the driving instructor will wait for a maximum of ten minutes. If the student fails to show up within this period, the driving school has the right to fully charge the student the lesson fee.

2.3. Cancellations of lessons are to be made at least 24 hours in advance. If the student is absent for a driving lesson without having cancelled on time, the driving school has the right to fully charge the student the lesson fee. Exceptions will be made solely for urgent matters, such as death of close relatives, hospitalization, etc.

2.4. The student is to follow the instructions of the driving instructor.

2.5 For an interim exam and the practical driving exam, the student has to bring with them valid identification and a valid theory certificate.

2.6. The student is to provide all relevant information about his or her medical/psychological condition and use of medication, alcohol or drugs. In case of the student withholding this information, the driving school has the right to terminate the driving lessons immediately, without refund of lesson fees.

2.7. In case of damage as a result of withheld information about subjects as mentioned in article 2.6, the driving school has the right to charge the student for the damage costs.

### **Article 3 - Payments**

3.1 Tuition fee for both individual lessons as well as lesson packs is to be paid in advance. Payments are to be made either at the beginning of the lessons in cash, or transferred to our bank account in advance. It is possible to pay in installments.

3.2 Should the student who has agreed to take a trial lesson fail to pay the amount of money as agreed, then the driving school has the right to increase the trial lesson fee to the standard hourly rate of €40,-.

3.3 In case of arrears, initially, the student will be notified by the instructor.

3.4 There are no refunds in case of premature discontinuation of lessons or lesson packs. Should a student eventually prove to require a lesser amount of lessons than that of the previously purchased lesson pack, then there are no refunds either. It is not possible for a student to get refund money.

3.5 Purchased (unused) lessons cannot be exchanged for cash money, or given to third parties.



#### **Article 4 - Exams**

4.1 The examination will expire if the student fails to be present at the exam on time or to bring the mandatory documents with them, due to causes for which he or she can be held responsible. The student shall bear the costs for a new exam request themselves.

4.2 Should the driving exam be canceled due to bad weather, then the student will not have to pay the costs for the newly scheduled exam. Any additional lessons that the student wishes to take, however, will not be free of cost.

#### **Article 5 - Terminating lesson packs**

The driving school has the right to terminate all forms of lesson packs without refund in case of:

- The student failing to make an appointment during a period of six weeks or longer
- The driving school having reason to believe that the student has deliberately provided false information, or none at all (see article 2.6)
- The driving school having reason to believe that the student is (deliberately) being uncooperative in the efforts of the driving school
- The student being rude and displaying disrespectful and unacceptable behaviour, and hereby hindering the driving instructor in his work

#### **Article 6 - Additional agreements**

6.1 The driving school can, if deemed necessary, plan additional driving lessons with the student.

6.2 All of the terms and conditions stated in this document will apply to all of our lesson packs and agreements.

#### **Article 3 - Exemptions**

6.3 In principle, the costs of a (speeding) ticket or damage to third parties, that are caused by the student during a driving lesson, are for the driving school.

6.4 If the student deliberately misbehaves to such an extent that despite intervention of the instructor, a collision takes place, then the student can be held accountable.

6.5 During driving lessons, it is strictly forbidden to be under the influence of alcohol, drugs and medications that can affect the ability to drive. If in case of a car accident the student is proven to have been under influence, then the student will be held accountable.

6.6 If a student has an exemption of authority to drive (e.g. as a consequence of drunk driving on bicycle or moped), then this also means that operating a lesson car is prohibited. If the student fails to mention their exemption of authority to drive, and partakes in driving lessons nonetheless, then any monetary consequences such as fines or damage that has been caused to third parties, will be for the student completely.

#### **Article 7**

These general terms and conditions are exclusively applicable to Dutch law.